



National Finance Center Customer Notification

Date of Notification: May 5, 2010

Subject: System Issues Update

Database/Customer(s) Affected: All Customers

Dear Customer:

This notification is in reference to the Customer Notification dated May 4, 2010. This serves as an update to the previously reported system issues that were causing outages on several NFC hosted systems.

The system issues have been resolved and all systems are up and operational.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Customer.Support@nfc.usda.gov.

DRA/M5-10-030/035

“Tip of the Week”

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.